

Statement of Warranty

PART I – GENERAL TERMS

This Statement of Limited Warranty includes Part I General Terms and Part 2 Warranty Information. The warranties provided by ELIKA in this Statement of Limited Warranty apply only to Entry Systems (“Entry System”) you purchase for your use and not for resale. The term Entry System means an ELIKA Entry System, its features conversions upgrades elements or accessories or any combination of them. Nothing in this Statement of Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract.

WHAT THIS WARRANTY COVERS

ELIKA warrants that each Entry System 1) is free from defects in materials and workmanship and 2) conforms to ELIKA’s Official Published Specifications (“Specifications”) which are available on request. The warranty period for the Entry System starts on the original Date of Installation and is specified in Part 2 Warranty Information. The date on your invoice or sales receipt is the Date of Installation unless ELIKA or your reseller informs you otherwise. A part that replaces a removed part will assume the warranty service status of the removed part. Unless ELIKA specifies otherwise, these warranties apply only in the country or region in which you purchased the Entry System.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS EXPRESS OR IMPLIED INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WHAT THIS WARRANTY DOES NOT COVER

THIS WARRANTY DOES NOT COVER THE FOLLOWING:

Failure resulting from misuse (including but not limited to use of any Entry System capacity or capability other than that authorized by ELIKA in writing), accident, modification, unsuitable physical or operating environment, or improper installation, or improper or failure of maintenance by you. Failure caused by a product for which ELIKA is not responsible; and any non-ELIKA products, including those that ELIKA may procure and provide with or integrate into an ELIKA Entry System at your request. The warranty is voided by removal or alteration of identification labels on the Entry System or its parts. ELIKA does not warrant uninterrupted or error-free operation of an Entry System. Any technical or other support provided for an Entry System under warranty, such as assistance with “how-to” questions and those regarding Entry System set-up and installation, is provided WITHOUT WARRANTIES OF ANY KIND,

HOW TO OBTAIN WARRANTY SERVICE

If the Entry System does not function as warranted during the warranty period, contact ELIKA or your reseller to obtain warranty service. If you do not register the Entry System with ELIKA, you may be required to present proof of purchase as evidence of your entitlement to warranty service.

WHAT ELIKA WILL DO TO CORRECT PROBLEMS

When you contact ELIKA for service you must follow the problem determination and resolution procedures that ELIKA specifies. An initial diagnosis of your problem can be made either by a technician over the telephone or by inspection of the Entry System at ELIKA’s facility. The type of warranty service applicable to your Entry System is specified in Part 2 - Warranty Information.

EXCHANGE OF A PART OR ENTRY SYSTEM

When the warranty service involves the exchange of an Entry System or part, the item ELIKA or your reseller replaces becomes its property and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item.

LIMITATION OF LIABILITY

ELIKA is responsible for loss of or damage to your Entry System only while it is 1) in ELIKA's possession or 2) in transit in those cases where ELIKA is responsible for the transportation charges. Neither ELIKA nor your reseller are responsible for any of your confidential, proprietary or personal information contained in an Entry System which you return to ELIKA for any reason. You should remove all such information from the Entry System prior to its return.

UNDER NO CIRCUMSTANCES IS ELIKA, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS OF, OR DAMAGE TO, DATA; 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR 4) LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

GOVERNING LAW

Both you and ELIKA consent to the application of the laws of the State in which you acquired the Entry System to govern, interpret, and enforce all of your and ELIKA's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Statement of Limited Warranty, without regard to conflict of law principles.

THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.

JURISDICTION

All of our rights, duties, and obligations are subject to the courts of the State in which you acquired the Entry System.

PART 2 - WARRANTY INFORMATION

This Part 2 provides information regarding the warranty applicable to your Entry System, including the warranty period and type of warranty service ELIKA provides.

WARRANTY PERIOD

The warranty period may vary by country or region or Entry System and is specified in the table below.

TYPES OF WARRANTY SERVICE

If required, ELIKA provides repair or exchange service depending on the type of warranty service specified for your Entry System in the above table and as described below. Warranty service may be provided by your reseller if approved by ELIKA to perform warranty service. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels and response time objectives are not guaranteed. The specified level of warranty service may not be available in all worldwide locations, additional charges may apply outside ELIKA's normal service area, contact your local ELIKA representative or your reseller for country and location specific information.

1. CUSTOMER REPLACEABLE UNIT ("CRU") SERVICE

ELIKA may provide replacement CRUs to you for you to install. CRU information and replacement instructions will be shipped with your CRU and are available from ELIKA at any time on your request. Installation of CRUs is your responsibility. If ELIKA installs a CRU at your request, you will be charged for the installation. ELIKA specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned to ELIKA. When return is required, 1) return instructions and a container are shipped with the replacement CRU, and 2) you may be charged for the replacement CRU if ELIKA does not receive the defective CRU within 30 days of your receipt of the replacement.

2. CUSTOMER CARRY-IN OR MAIL-IN SERVICE

You will deliver or mail as ELIKA specifies (prepaid unless ELIKA specifies otherwise) the failing Entry System suitably packaged to a location ELIKA designates. After ELIKA has repaired or exchanged the Entry System, ELIKA will make it available for your collection or, for Mail-in Service, ELIKA will return it to you at your expense, unless ELIKA specifies otherwise. You are responsible for the subsequent installation and verification of the Entry System. You will be responsible for all labor in connection with the removal or installation of the Unit.

Entry System	Warranty Period	Note(s)
460	2 Years parts	

Accessory Type	Only for use with ELIKA Entry Systems
Battery	2 Years
Charger	2 Years
Bluetooth Board	1 Years
Out of warranty replacement parts	1 Year

ALL WARRANTY PERIODS SHALL BEGIN FROM THE DATE OF MANUFACTURING, UNLESS A COMPLETED ELIKA WARRANTY CARD HAS BEEN RETURNED TO ELIKA, IN WHICH CASE, THE WARRANTY PERIOD SHALL BEGIN FROM THE DATE OF INSTALLATION.